

Quality Policy

The policy of Component Imports Ltd is to satisfy the customer's requirements by delivering products and services at the **agreed level of quality** at **the required time** with the **lowest possible costs**.

To achieve these objectives the company only deals with suppliers on our **Approved Suppliers List** whose performance is regularly monitored.

In addition the performance of the whole company is monitored and reviewed by the Board of Directors against the **Key Performance Indicators** with the necessary corrective & preventive actions identified and implemented if the performance falls below the expected levels.

Finally we believe in the importance of regular communication with our customers to ensure we understand their requirements and continue to satisfy or exceed them.

Issued by the Board of Directors
Component Imports Ltd